

WARRANTY CERTIFICATE FOR LABOR & PARTS

In consideration of the amount received, we agree to replace defective parts for the air conditioning and heating system (s) described on this Warranty Certificate.

CONDITIONS OF SERVICE CONTRACT

Tri County Air Conditioning & Heating, Inc. will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Tri County shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement. Tri County Air Conditioning & Heating, Inc., reserves the right to reject any agreement if, on inspection by a serviceman, equipment is found in such condition that service will be unsatisfactory to both parties. Our goal is to render prompt service at all times, but we are not responsible for delays due to the inability of manufacturers to supply replacement parts, or for any reason beyond our control.

If service is the result of a tripped breaker, fuses or power failure beyond our control, there will be a \$50.00 trip charge. _____

Contract does not include: * Rust, corrosion, mold, mildew, wires, breakers, ducts, anything external of equipment or other maintenance issues. Service calls for above mentioned items will be subject to a \$50.00 trip charge. _____

EXCLUSIONS / MAINTENANCE

It is mutually agreed that this agreement does NOT cover issues due to lack of maintenance, ductwork, grills, registers, insulation, system design, refrigeration, gas, water, electrical lines in ceilings, walls, and floors, fixtures, water valves, electrical circuit breakers and fuses outside of the equipment, disconnect switches, light bulbs, electronic diagnostic monitors, cabinets, shelving, knobs, handles, hinges, ornamental pieces, time clocks, door gaskets; moving, removing, or relocating controls or equipment; additions or alterations to system. The customer is responsible for the cost of repairs to equipment or related systems damaged by storm, fire, rising of water, flood, rust, corrosion, salty atmosphere, freezing water, damages caused by vandalism, acts of God, power supply irregularities, improper operation of equipment, labor strikes, water treatment systems, mold, or mildew. Equipment replacement and any work made necessary by the enforcement of or updating to comply with government codes, building codes, union, development deed restrictions, or compliance to any regulation or special requests will ALSO be at the customer's expense. _____

CANCELLATION

Either party may cancel this contract by giving 15 days written notice. In the event Tri County terminates the contract, there shall be a refund of 100% of the unearned premium on an annual pro-rata basis. In the event the customer cancels the contract, Tri County will refund 90% of the unearned premium on an annual pro-rata basis, minus any claims that have been paid.

BEFORE CALLING FOR SERVICE:

1. Check filter for cleanliness. Your filter should be checked and / or changed every month. If not done, this may cause reduced air flow, increased electrical consumption, or a stoppage of your unit.
2. Check the thermostat to make sure it is set correctly; if you have a dehumidistat make sure it is set correctly.
3. Check grilles and registers to see that they are open.
4. Make sure all circuit breakers are in the "on" position. If the breaker is in the middle, between "off" and "on", push the breaker all the way to "off" and then reset to the "on" position. If you do not know where your breakers are, have our service technician show you.
5. If you have FPL load management, check the box to see if FPL has interrupted the power to the air conditioner, a green light means no interruption, a red light means power has been interrupted.

_____ Initial

Mission Statement

To comfort all in such a way that

(1) they are compelled to tell others about their experience and (2) it honors the Great Comforter, Jesus Christ